



Home Maintenance Central SMS Privacy Policy Update 2/26/25

Welcome to Home Maintenance Central, Inc. We appreciate your trust and are committed to safeguarding the confidentiality and security of your personal information. This SMS Privacy Policy elucidates how we use, gather, and employ your data when you utilize our mobile application.

Information we collect:

Personal data while using our service, we may ask to provide us with certain personally identifiable information that can be used to contact you. Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Address, state, province, postal code

We employ various methods to collect data, including:

- A) From the owner or property management company of your home/property for construction maintenance issues.

Data sharing:

We will collect your name, email address, mailing address, and mobile phone number when you sign up for SMS updates. The information will be collected via the website contact form, email rental agreement, or from the property manager/owner. Your data will not be shared with any 3rd party companies.

Data usage:

We use your data solely for sending updates, and reminders related to our services.

Data security:

We protect your data with secure storage measures to prevent unauthorized access.

Data Retention:

We retain your information as long we are servicing your property. You may request deletion at any time.

MESSAGE AND DATA RATES MAY APPLY: Your mobile carrier may charge fees for sending or receiving text messages, especially if you do not have an unlimited texting or data plan. Messages are recurring, and message frequency varies.

Contact HMC at 360-663-4008 or office@homemaintenancecentral.com for HELP or STOP receiving messages.

Mobile Opt-in: Your data will not be shared with any 3rd party companies

Mobile Opt-out: You can opt out of the SMS list at any time, by texting, emailing, or replying STOP or UNSUBSCRIBE to office@homemaintenancecentral.com or 360-663-4008.

After unsubscribing, you will receive a final SMS to confirm you have unsubscribed and we will remove your number from our list within 24 hours. **You will no longer receive any more messages.**

You can send HELP for additional assistance, and you will receive a text including our phone number, email and website. We are here to help you.

Non-sharing clause: We do not share your data with third parties for marketing purposes. HMC will not sell, rent, or share the collected mobile numbers.

Contact Us: If you have any questions or concerns regarding this Privacy Policy, please contact us at office@homemaintenancecentral.com or 360-663-4008